Garrison M. Singer

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James B. Kropff Law Offices of James B. Kropff 283 South Lake Avenue, Suite #200 Pasadena, California 91101

Dear Jim,

Thank you hardly begins to express my gratitude to you for handling my claims against Wade and the Banks. You have been a rock to me throughout this arduous process, guiding me, and explaining to me how we maneuver the curves in the legal and judicial systems. You stayed on course and were true to your convictions.

You helped keep me calm when my emotions were wound up in the history, you provided reason and judgment. Your presentations that I observed with the judge were better than Perry Mason!

Your astute observations regarding my specific situation and how to express them legally, as well as how you honed in on specific issues to support and establish my position I know are responsible for our successful outcome.

All those professional observations don't even compare to the respect I have for you as a person. I had been referred through a long string of attorneys who were interested in my case, and none of them were ready to take it on, and each one passed me on to another one, until I arrived at your door. You graciously undertook to speak on my behalf and assert my position visà-vis a large firm used to bullying their way. This was done without even having signed on to represent me. It is not lost on my how much work and time you put in doing this before it even became apparent that we would have a client attorney relationship. It is rare indeed these days for anyone to do that, you are a true gentleman and a very caring one.

When it finally came to where you were representing me, and we were in a client attorney position and had not even spoken about a fee arrangement, it might normally be a very precarious position for either one of us. I remember when you dropped me off that night and as I left your car and you asked me about how we should structure the fee arrangement, I will never forget what I said to you. I turned to you, having the utmost trust and respect for you, and I said, "Jim, I know whatever you propose will be fair." I rarely am in a position like that, and usually would be too nervous to leave it hanging and open, but having already spent time with you and watched how much you did for me on the fly, when nothing could have come to you, I knew whatever you suggested would be fair to both of us. It was such an empowering moment for me and in my life to say that. Of course, you followed through and not only with that but in keeping the current moving and making sure this resolved favorably for us-

Jim, I salute you. If there is anything I can do for you, or if you ever need some sort of endorsement, you know you can always call on me.

As a solo parent raising my 12 year old son on my own, you have now made it a little easier for me to breathe and be able to focus on my primary responsibility, being a father. I know you understand that. Jarreson

All the best to you,